



BEALES HOTELS
GENERATIONS OF EXCELLENCE SINCE 1769

Beales Hotels - Allergen Policy

When booking an event

If you are making a booking for an event at the hotel and you or someone in your party has an allergy we would be happy to help. Please make one of our events team aware of the allergy when making the booking. We will then verbally provide information on the allergens present in a dish.

In addition to this, we could also email or fax a copy of the allergens present to you for your information.

On the day of the event, the manager running your function will have the allergen information for each dish at hand for any people who have an allergy that we have not been made aware of.

At the hotel

When visiting the hotel please notify us if you or someone in your party has an allergy. Should you be eating in the bar or restaurant, or having a cocktail, please make the manager aware of your allergy.

On notifying us of your allergy, we will present you with a folder with an allergen sheet listing all allergens present in any of our dishes at the point of order.

Should you be placing a room service order, make the person taking the order aware of your allergy. The waiter will verbally make you aware of the allergens present in the dishes you want to order. Should you require a visual confirmation of this, we would be more than happy to bring the written allergen file to your bedroom prior to, or with your food order.